

PSD Management Information

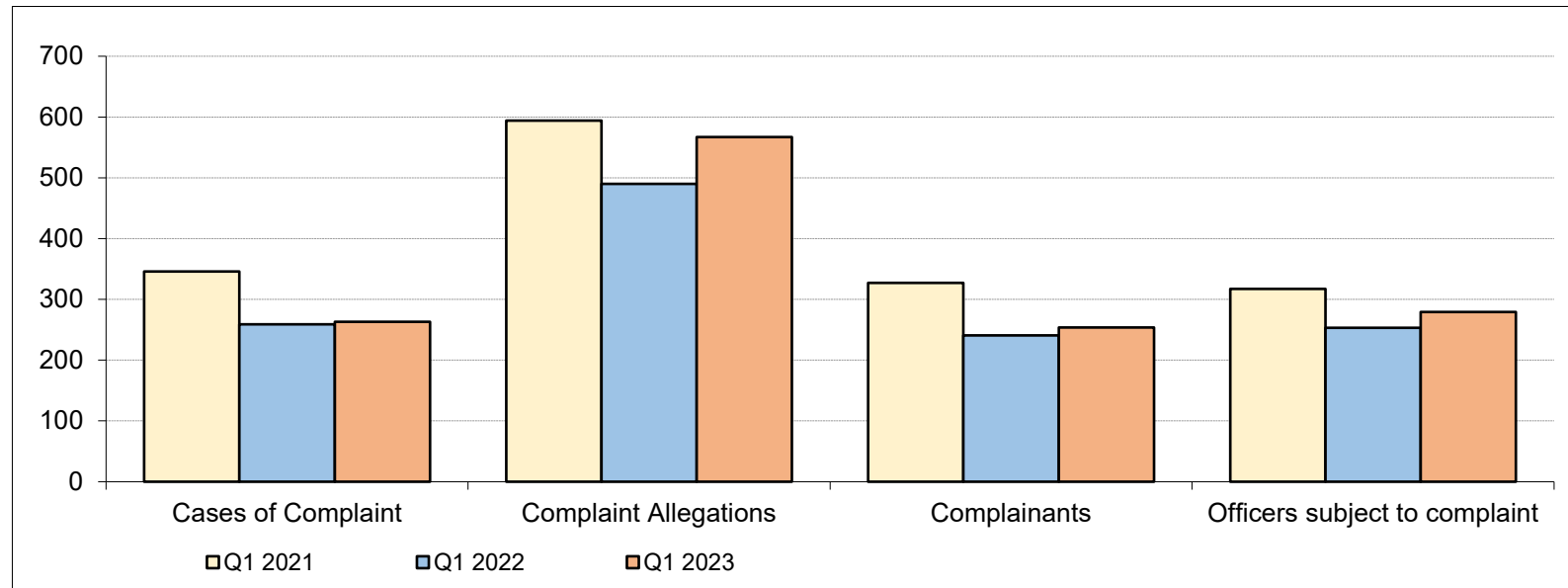
Sussex Police

Q1 - complaints recorded between 01/04 and 30/06

Q1 2023 Summary -

Schedule 3 Individual recorded complaints

	Q1 2021	Q1 2022	Q1 2023	Average Last 3 Q1s	Difference Last Q1	% Difference Last Q1
Cases of Complaint	346	259	263	289	4	2%
Complaint Allegations	594	490	567	550	77	16%
Complainants	327	241	254	274	13	5%
Officers subject to complaint	317	253	279	283	26	10%
Police Staff subject to complaint	72	74	55	67	-19	-26%
Special Constables subject to complaint	2	2	2	2	0	0%



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Allegations by Type

Schedule 3 Individual recorded complaints

		Q1 2021	Q1 2022	Q1 2023	%
A	Delivery of duties and service				
A1	Police action following contact	129	73	74	
A2	Decisions	21	38	37	
A3	Information	15	23	21	
A4	General level of service	100	80	91	
	Sub Total	265	214	223	43%
B	Police powers, policies and procedures				
B1	Stops and Stop and search	7	6	8	
B2	Searches of premises and seizure of property	20	13	14	
B3	Power to arrest and detain	31	28	21	
B4	Use of force	65	42	39	
B5	Detention in police custody	47	18	34	
B6	Bail, identification and interview procedures	2	2	12	
B7	Evidential procedures	2	7	20	
B8	Out of court disposals	1	0	6	
B9	Other policies and procedures	11	20	17	
	Sub Total	186	136	171	30%
C1	Handling of or damage to property/premises	13	16	12	2%
D	Access and/or disclosure of information				
D1	Use of police systems	0	2	1	
D2	Disclosure of information	13	6	9	
D3	Handling of information	4	0	0	
D4	Accessing and handling of information from other sources	1	0	1	
	Sub Total	18	8	11	2%
E1	Use of police vehicles	0	2	2	0%
F	Discriminatory behaviour				
F1	Age	0	0	0	
F2	Disability	1	1	8	
F3	Gender reassignment	0	0	1	
F4	Pregnancy and maternity	0	0	0	
F5	Marriage and civil partnership	0	0	0	
F6	Race	5	10	18	
F7	Religion or belief	0	0	2	
F8	Sex	0	0	7	
F9	Sexual orientation	0	0	1	
F10	Other	0	0	8	
	Sub Total	6	11	45	4%
G	Abuse of position/corruption				
G1	Organisational corruption	0	1	0	
G2	Abuse of position for sexual purpose	0	0	0	
G3	Abuse of position for purpose of pursuing an inappropriate emotional relationship	0	0	0	
G4	Abuse of position for financial purpose	0	1	0	
G5	Obstruction of justice	0	1	0	
G6	Abuse of position for other purpose	1	1	0	
	Sub Total	1	4	0	0%
H	Individual behaviours				
H1	Impolite language / tone	32	26	31	
H2	Impolite and intolerant actions	10	14	12	
H3	Unprofessional attitude and disrespect	31	20	21	
H4	Lack of fairness and impartiality	13	13	4	
H5	Overbearing or harassing behaviours	14	17	12	
	Sub Total	100	90	80	16%
J	Sexual conduct				
J1	Sexual assault	0	0	2	
J2	Sexual harassment	0	0	0	
J3	Other sexual conduct	0	0	1	
	Sub Total	0	0	3	0%
K1	Discreditable conduct	1	2	10	1%
L1	Other	4	7	10	1%
	Total Allegations	594	490	567	

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Allegations by National Factor

Schedule 3 Individual recorded complaints

	Q1 2021	Q1 2022	Q1 2023	%
Arrest	128	86	53	16%
Call Handling	26	27	28	5%
Child Protection / CSA / CSE	7	1	1	1%
Coronavirus - other	7	2	0	1%
Coronavirus - police powers	0	0	0	0%
Covert Policing	0	0	0	0%
Custody	61	41	57	10%
Death	5	7	12	1%
Domestic / Gender Abuse	16	21	9	3%
Drugs / Alcohol	5	1	7	1%
Firearms	2	2	3	0%
Fraud	0	0	0	0%
Hate Crime	0	1	4	0%
Investigation	172	158	178	31%
Mental Health	13	15	14	3%
Missing Persons	0	1	12	1%
Neighbourhood Policing	75	43	29	9%
Police dogs or Horses	0	1	0	0%
Premises Search	5	11	17	2%
Public Order Incident	4	1	1	0%
Restraint Equipment	3	6	12	1%
Roads / Traffic	8	22	20	3%
Serious Injury	1	0	0	0%
Social Media	1	0	1	0%
Stop and / or Search	17	18	11	3%
Taser	1	3	2	0%
VAWG - dissatisfaction handling	12	4	2	1%
VAWG - police perpetrated	20	8	2	2%
None	43	45	133	13%
Total	594	490	567	

An Allegation may have one or more National Factor

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Q1 - complaint allegations finalised between 01/04 and 30/06

Complaint Allegations by Result	Q1 2021		Q1 2022		Q1 2023	
	No. Finalised	%	No. Finalised	%	No. Finalised	%
Case to answer	7	1%	0	0%	0	0%
No case to answer	8	2%	0	0%	2	0%
The service was acceptable	350	67%	325	73%	465	75%
The service was not acceptable	66	13%	84	19%	72	12%
Not determined if the service was acceptable	39	7%	22	5%	44	7%
Regulation 41 (Investigation only)	2	0%	0	0%	0	0%
No further action	38	7%	14	3%	37	6%
Withdrawn / De recorded	15	3%	2	0%	4	1%
Total	525		447		624	

