PSD Management Information

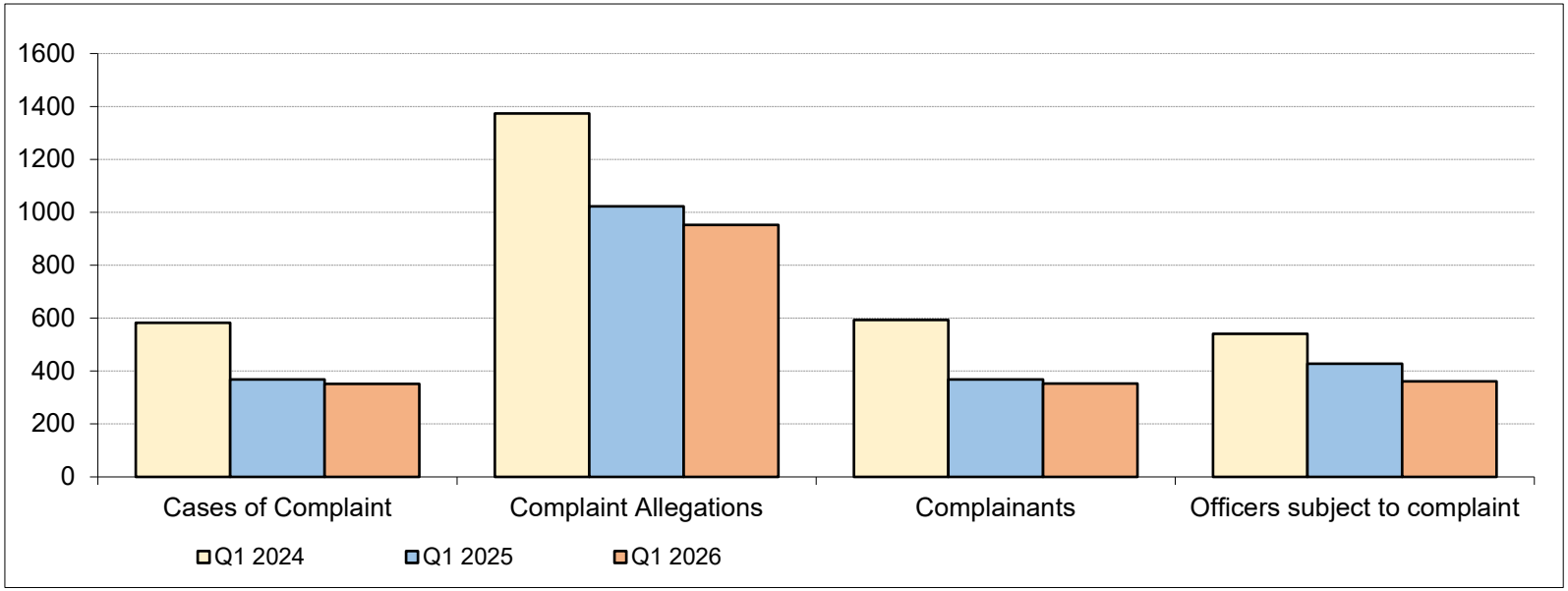
Sussex Police

Q1 - complaints recorded between 01/04 and 30/06

Q1 2026 Summary -

Schedule 3 Individual recorded complaints

	Q1 2024	Q1 2025	Q1 2026	Average Last 3 Q1s	Difference Last Q1	% Difference Last Q1
Cases of Complaint	582	368	352	434	-16	-4%
Complaint Allegations	1373	1023	952	1116	-71	-7%
Complainants	593	368	353	438	-15	-4%
Officers subject to complaint	541	428	361	443	-67	-16%
Police Staff subject to complaint	145	85	55	95	-30	-35%
Special Constables subject to complaint	5	0	0	2	0	n/a



PSD Management Information

Sussex Police
Allegations by Type
Schedule 3 Individual recorded complaints

		Q1 2024	Q1 2025	Q1 2026	%
A	Delivery of duties and service				
A1	Police action following contact	324	178	204	
A2	Decisions	108	78	98	
A3	Information	71	17	20	
A4	General level of service	168	221	194	
	Sub Total	671	494	516	50%
B	Police powers, policies and procedures				
B1	Stops and Stop and search	7	12	3	
B2	Searches of premises and seizure of property	26	21	12	
B3	Power to arrest and detain	53	52	53	
B4	Use of force	99	66	64	
B5	Detention in police custody	47	32	32	
B6	Bail, identification and interview procedures	20	29	20	
B7	Evidential procedures	57	28	24	
B8	Out of court disposals	2	6	1	
B9	Other policies and procedures	34	26	34	
	Sub Total	345	272	243	26%
C1	Handling of or damage to property/premises	26	18	21	2%
D	Access and/or disclosure of information				
D1	Use of police systems	2	0	0	
D2	Disclosure of information	12	13	8	
D3	Handling of information	1	2	3	
D4	Accessing and handling of information from other sources	1	1	0	
	Sub Total	16	16	11	1%
E1	Use of police vehicles	3	7	4	0%
F	Discriminatory behaviour				
F1	Age	1	0	1	
F2	Disability	11	9	3	
F3	Gender reassignment	0	1	0	
F4	Pregnancy and maternity	0	0	0	
F5	Marriage and civil partnership	0	0	0	
F6	Race	32	27	20	
F7	Religion or belief	3	4	2	
F8	Sex	8	6	5	
F9	Sexual orientation	3	4	1	
F10	Other	5	5	1	
	Sub Total	63	56	33	5%
G	Abuse of position/corruption				
G1	Organisational corruption	0	0	0	
G2	Abuse of position for sexual purpose	1	0	0	
G3	Abuse of position for purpose of pursuing an inappropriate emotional relationship	2	0	0	
G4	Abuse of position for financial purpose	0	0	1	
G5	Obstruction of justice	3	9	4	
G6	Abuse of position for other purpose	2	2	3	
	Sub Total	8	11	8	1%
H	Individual behaviours				
H1	Impolite language / tone	36	21	13	
H2	Impolite and intolerant actions	19	6	10	
H3	Unprofessional attitude and disrespect	79	31	52	
H4	Lack of fairness and impartiality	9	19	15	
H5	Overbearing or harassing behaviours	40	21	13	
	Sub Total	183	98	103	11%
J	Sexual conduct				
J1	Sexual assault	6	2	0	
J2	Sexual harassment	1	0	0	
J3	Other sexual conduct	1	0	0	
	Sub Total	8	2	0	0%
K1	Discreditable conduct	18	25	4	1%
L1	Other	32	24	9	2%
	Total Allegations	1373	1023	952	

PSD Management Information

Sussex Police
Allegations by National Factor
Schedule 3 Individual recorded complaints

	Q1 2024	Q1 2025	Q1 2026	%
Arrest	246	163	139	16%
Call Handling	79	29	28	4%
Child Protection / CSA / CSE	13	19	14	1%
Custody	107	68	71	7%
Death	23	10	11	1%
Domestic / Gender Abuse	110	71	37	7%
Drugs / Alcohol	8	6	5	1%
Firearms	8	1	2	0%
Fraud	5	8	1	0%
Hate Crime	6	9	2	1%
Investigation	641	524	499	50%
Mental Health	83	22	20	4%
Missing Persons	12	18	1	1%
Neighbourhood Policing	156	88	139	11%
Police dogs or Horses	1	0	3	0%
PPDA	3	2	0	0%
PPDA - Police Victim	0	1	0	0%
Premises Search	24	12	7	1%
Public Order Incident	8	14	3	1%
Restraint Equipment	26	22	14	2%
Roads / Traffic	79	53	41	5%
Serious Injury	1	1	7	0%
Social Media	8	6	2	0%
Stop and / or Search	11	25	8	1%
Taser	3	1	0	0%
VAWG - dissatisfaction handling	38	27	13	2%
VAWG - police perpetrated	10	2	1	0%
VAWG - Police Victim	3	0	0	0%
None	76	65	31	5%
Total	**1,373**	**1,023**	**952**	

An Allegation may have one or more National Factor

PSD Management Information

Sussex Police

Q3 - complaint allegations finalised between 01/04 and 31/03

Complaint Allegations by Result	Q1 2024		Q1 2025		Q1 2026	
	No. Finalised	%	No. Finalised	%	No. Finalised	%
Case to answer	3	0%	2	0%	11	1%
No case to answer	6	0%	9	1%	11	1%
The service was acceptable	981	73%	662	73%	720	71%
The service was not acceptable	199	15%	137	15%	128	13%
Not determined if the service was acceptable	108	8%	59	7%	70	7%
No further action	50	4%	26	3%	67	7%
Withdrawn / De recorded	6	0%	8	1%	1	0%
Total	**1,353**		**903**		**1,008**	

