

Sussex Police response to super-complaints

Introduction

Responding to the public consultation Improving Police Integrity in March 2015, the Government committed to introducing a new system of policing super-complaints designed to complement wider reforms to the individual complaints system.

This commitment was carried forward in the Policing and Crime Act 2017 and became operational on 1 November 2018.

The system covers all 43 police forces in England and Wales, as well as the National Crime Agency, British Transport Police, Civil Nuclear Constabulary and the Ministry of Defence Police.

Under this system, organisations designated by the Home Office can raise issues or concerns on behalf of the public about a feature of policing in England and Wales, which is or appears to be, significantly harming the interests of the public.

The system is designed to capture systemic issues in policing, rather than complaints about individual forces or officers. Super-complaints will not typically be force specific and will not be included in force complaint statistics.

You can find all the information relating to super-complaints, including a list of designated bodies, on the [super-complaints section of the GOV.uk website](#).

Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS) – which has lead responsibility for managing the system and works in partnership with the Independent Office for Police Conduct and the College of Policing – aims to publish a table of responses which lists each organisation and a link to their website with their published response. This table will be available on [gov.uk](#) on the Super-complaints information page.

HMICFRS – which has lead responsibility for managing the system and works in partnership with the Independent Office for Police Conduct and the College of Policing – aims to publish a table of responses which lists each organisation and a link to their website with their published response. This table will be available on [gov.uk](#) on the Super-complaints information page.

On 18 December 2018, Liberty Southall Black Sisters made a super-complaint to Her Majesty's Chief Inspector of Constabulary. The super-complaint is about two features of policing:

1. the police passing victim and witness data to the Home Office for immigration enforcement purposes; and
2. the operation of and/or perception of a culture of police prioritising immigration enforcement over the investigation of crime and safeguarding.

The report was published in December 2020 here: <https://www.gov.uk/government/publications/police-data-sharing-for-immigration-purposes-a-super-complaint>

As a result of HMICFRS' request, and to ensure transparency regarding Sussex Police's response to the super-complaint, we are publishing the current position (as at January 2022) with regard to the recommendations directed at Chief Constables. The Sussex Police and Crime Commissioner has also given permission for updates on recommendations directed at Police and Crime Commissioners to be shared via the Sussex Police website.